

Concessionary Rate Eligibility

Customers wishing to access the concessionary rates will need to show proof that they are eligible. At least one of the following documents will need to be shown as reception.

CONCESSION GROUP	PROOF OF ELIGIBILITY
Over 60s	<ul style="list-style-type: none">▶ Passport▶ Driving Licence▶ Birth Certificate▶ Retirement Pension Book▶ Order Book▶ Current Giro▶ Travel Permit
Full Time Student (Over 16) Student in full time further education	<ul style="list-style-type: none">▶ Student ID Card▶ School/College letter of confirmation which should include Name, Address, that you are a full time student, name of course and date course ends.
Disabled – Mobility Allowance Invalidity Allowance Severe Disability Allowance	<ul style="list-style-type: none">▶ Current Giro▶ Notice of entitlement showing allowance for disability▶ Order Book
Low Income Income Support – Working Tax Credit Housing Benefit Employment Training	<ul style="list-style-type: none">▶ Letter of Entitlement▶ Order Payment Book▶ Letter of Confirmation Working Tax Credit – <ul style="list-style-type: none">▶ Letter of Entitlement▶ Order Payment Book▶ Letter of Confirmation▶ Working Family Tax Credit Card
Unemployed	<ul style="list-style-type: none">▶ Section 4 of application stamped and signed by DSS Office.
East Herts Council Staff	<ul style="list-style-type: none">▶ Last Pay Slip▶ East Herts Council Staff ID